

## **General Terms and Conditions**

### **1. Conclusion of Contract**

The purchaser makes a binding offer to buy through ordering by means of an e-mail, fax or phonecall. Our offers remain subject to confirmation. Offers made by the purchaser have been accepted once they have been confirmed in writing or delivery has been made or the service has been performed. Acceptance of an order is subject to the availability of the goods. If the goods are not available, the purchaser is immediately informed thereof. An acknowledgement mail which is automatically generated and sent to the purchaser by the system immediately upon receipt of the order does not constitute a binding acceptance of an offer. The risk of a non-traceable, faulty transmission during the order process is borne by the purchaser.

### **2. Delivery**

Delivery is made in accordance with the delivery possibilities stipulated in the order. Orders and deliveries are only possible in Germany. The approximate delivery times can be obtained from the individual items.

### **3. Prices**

The prices listed at the time of ordering on the internet apply. The prices stated are final prices. They contain the value added tax valid at the time of ordering and other price components in addition to delivery charges as stipulated during the order process. We reserve the right to reasonable technical changes in the shape, colour and/or weight of the ordered goods.

### **4. Payment**

Payment is to be made in accordance with the payment options stipulated in the order. There is no possibility to deduct any early payment discount. In individual cases we reserve the right to deliver the goods only after a down payment has been made. The customer will be informed in time and in advance if we want to exercise this right and agree the issue with the purchaser.

### **5. Retention of Title**

We retain title of the goods until payment has been made in full.

### **6. Data Protection**

All data related to persons is treated confidentially. Address and order-related data is collected and processed for both own marketing purposes and the marketing purposes of third parties and transmitted to third parties. Upon processing such data the interests worth being protected are considered in accordance with the relevant legal provisions. Please note: you can dissent to the utilisation, processing and transmission of your data for marketing purposes and revoke your consent at all times by informing us thereabout.

### **7. Sale or Return**

The right to sale or return is terminated 2 weeks upon receipt of the goods at the latest and can only be exercised effectively by means of return of the goods within the period stipulated. The decisive factor is the arrival of the goods at our address in their complete original packaging without being changed and, in particular, without containing any damage whatsoever. The goods are returned at the cost and risk of the purchaser. It is in his own interest to choose the safest way of transport and to ensure the goods sufficiently. Part returns of goods are only possible upon express prior agreement by the parties.